

Michael Ramstetter

Operator/Production Team Member - Dairy Farmers of America

Firestone, CO

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4 year Army veteran with 4 ½ years in food production experience and Safe Quality Foods certified practitioner seeks career to use current knowledge and expand upon experience in a new field

WORK EXPERIENCE

Operator/Production Team Member

Dairy Farmers of America - Fort Morgan, CO - September 2010 to Present

Full training and experience throughout entire facility including - but not limited to - Milk receiving (recently state licensed in cream & milk handling); milk evaporator operations; milk reverse osmosis operations; monitoring pasteurizers in evaporator and reverse osmosis operations ensuring temperatures and speeds stay within plant specs as well as the Pasteurized Milk Ordinance specs, powdered milk spray (box) dryer operations; powdered milk bagging operations; and operator-machine level maintenance for all listed above (troubleshooting, assembly/disassembly for maintenance projects, and detailed cleaning)

- Following food production guidelines laid out such as customer specifications (solids & butterfat percentage, organic/ non organic), Good Manufacturing Practices, Safe Quality Foods level 1 certification (for the plant) standards, state and other government laws (IE- the Pasteurized Milk Ordinance), and keeping up on a Master Sanitation Schedule for general cleanliness and good hygiene

- Member of the plant safety team, the solids loss team, the Hazard Analysis Critical Control Point team (also HACCP certified), and Safe Quality Foods practitioner certified

THAAD system tactical controller and PATRIOT brigade operation center operator

US Army - Fort Bliss, TX - February 2006 to February 2010

- Basic ARMY training completed at Fort Sill, Oklahoma

- Advanced training for Air Defense Command Control Computers and Communications operator completed at Fort Bliss, Texas

- 1 year tour as Brigade Operations Center Fire Control Operator in Osan Air Base, South Korea

- Advanced training for Terminal High Area Air Defense (THAAD) completed at Fort Bliss, Texas

- Finished last three years as THAAD Launch Control Station operator (14J)

- Major focus on team work and a sense of urgency to get the job done and complete the mission.

- Networking and communication/system integration. Setting up a tactical control van with a wide variety of computers, accessories, and recording devices as well as military grade radio systems

- Communicate with the THAAD team via radio to support and defend key strategic areas from air attacks, making quick and well educated decisions based on what areas incoming missiles are impacting, keep track of multiple targets (as many as 20) and their destinations for as long as they are displayed and assumed active.

- Continuous and documented monitoring of airspace between North and South Korea using tactical military equipment within the Brigade Operations Center as well as organizing and running for major top level brigade conferences, meetings, and operations.

Customer Service desk Team Member

Publix Grocery Market - Duluth, GA - February 2005 to February 2006

Running the Publix front customer service desk assisting customers with lottery tickets and events, Ticketmaster purchases, money orders, tobacco purchases, cash balancing the main store safe, and opening an empty register when the store becomes busy

- other duties included product stocking and tracking, returning unwanted items, stacking shelves "front and center" to give the store a better appearance, quick response cleaning to spills to prevent slips trips & falls, and occasional front end supervising of the store to manage other employees and customers through the checkout line

- Promoted from bagging clerk to cashier to customer service desk within six months.

EDUCATION

Psychology 101 (single course)

Georgia Military College - Augusta, GA
2005

Certified Customer Service Representative (single course)

Gwinnett Technical College - Fort Gordon, GA
2005

SKILLS

Integrated Electronic Systems, Intelligence Analysis, Electronic Device/System Installation, Networking and Communication/Sytems Integration, Basic SAP Training and Experience, Familiar with Good Manufacturing Practices, Hazard Analysis Critical Control Point Certified, Safe Quality Foods Practitioner Certified, Certified Customer Service Associate course, Combat Life Saver certified (ARMY)

MILITARY SERVICE

Service Country: US

Branch: Army

Rank: PV2

February 2006 to February 2010

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Commendations:

Army Achievement Medal