

HECTOR AGUIRRE

1850 S. Yates St.

Denver, CO 80219

1hector.aguirre@gmail.com

720-266-9515

OBJECTIVE

To help my employer be the best by utilizing my acquired skills and invaluable experience.

EXPERIENCE

2001-2004 U.S. Army SHAPE, BE

Satellite Communication System Supervisor

- Operated and maintained critical defense radio and satellite communications systems in support of the Supreme Allied Commander Europe (SACEUR)
- Accountable for \$20 million of tactical and fixed station equipment
- Responsible for inventory, destruction, and accountability of 50 lines of COMSEC

2004-2007 U.S. Army Fort Stewart, GA

Tactical Telecommunications Line Supervisor

- Supervised and performed tactical communications in the Middle East Theater with a 95% reliability rate
- Stored, loaded, and destroyed Communications Security (COMSEC) electronic and paper keys
- Selected by Communications Network Manager to fix a failed communications terminal in a sensitive and remote location in the Iraqi theater of operations. Fixed the terminal with a 72 hour downtime within 6 hours of arrival
- Responsible for the health, welfare and training of two Soldiers while delicately handling their personal issues ranging from deaths in the family, injuries, and the birth of a first child

2007-2009 U.S. Army Landstuhl, GE

Satellite System Controller

- Directed the operation and maintenance of a 24-hour, \$55 million Satellite Network Control Facility
- Coordinated and controlled satellite communications for the Department of Defense, White House Communication Agency, and forces throughout Europe, Africa, Asia, and Middle East

- Operated and maintained an AN/GSC-52 Satellite Terminal that included X-band and Ku-Band equipment
- Trained managers on proper training techniques using training aides, multi-media, and research

2009-2010 U.S. Army Landstuhl, GE

Equipment Maintenance Manager

- Responsible for coordinated training and maintenance of Testing, Measurement, and Diagnostic Equipment (TMDE).
- Responsible for equipment maintenance of a \$55 Million satellite control facility.
- Scheduled and assigned weekly Preventive Maintenance Checks and Services (PMCS)
- Ensured Satellite Equipment Reports (SER) were accurate and submitted during any down time.
- Conducted Equipment Maintenance Skills Training with all incoming personnel as part of Site On-the-Job Training (SOJT).
- Earned excellent ratings on Commander's Inspection and Evaluation Program
- Researched and implemented a local administrative storage policy of 47 items TMDE equipment saving our unit 25 man hours per month
- Responsible for \$2 million in inventory
- Appointed Equal Opportunity Representative by the Company Commande; Responsible for education on prevention and reporting

2010-2012 Denver Mobile Oil Denver, CO

Owner/Operator

- Provided on-site fleet vehicle maintenance
- Created a sales letter that generated a 5% response rate
- Generated over \$15K in Sales while working a full-time job

2010-2013 O'Reilly Auto Parts Denver, CO

Store Manager

- Increased monthly sales average from 156k to 170k in one year
- Managed retail, commercial and warehouse employees

- Responsible for daily bank deposits
- Expanded Commercial business through customer service and sale calls
- Maintained in-store inventory using database to correct quantities
- Received daily shipment and prepared daily shipments
- Wrote weekly schedule for over 30 employees
- Received two Shamrock Awards for Outstanding Customer Service

2014 Phil Long Ford of Denver Denver, CO

Call Center Operator/Trainer

- Trained new call center employees on internal customer database
- Graded incoming sale calls to aid customer service and salesman telephone proficiency
- Assist in customer complaints and unresolved issues
- Create phone scripts for outbound and inbound calls

QuickLane Maintenance Technician

- Performed scheduled and warranty maintenance on cars, SUVs, light and medium duty trucks
- Performed diesel oil change and diesel fuel filter replacement
- Mount and balanced tires for cars up to medium duty trucks
- Performed front disc and rear disc brake services to include drum brake service
- Performed transmission fluid exchange, radiator/coolant flush, power steering fluid exchange

New/Used Car Salesman

- Obtained new/used car salesman license
 - Sold new, certified pre-owned, and pre-owned vehicles
- Reached 2nd level certification

EDUCATION

1997-2000 Denver West High School Denver, CO

- High School Diploma
- AP Calculus Club

2008-2010 Central Texas College On-Line

- 31 Semester Hours towards a Major in Computer Science/Information Technology
- 3.9 GPA

LANGUAGES

Fluent in Spanish, I can read and write.