

Grace Harlan Gamble
PO Box 2201, Boulder, CO, 80306
grace.h.gamble@gmail.com
Cell: 704-576-4313

Education

University of the South, Sewanee, Tennessee

Major: Environmental Studies: Natural Resources and the Environment

Bachelor of the Arts. May 2007.

University of Tasmania (UTAS), Hobart, Tasmania, Australia

Spring 2006. Member of the UTAS Climbing Club.

National Outdoor Leadership School, Lander, Wyoming

Spent a month backpacking in the wilderness of the Absaroka Range of Wyoming.

Taught by instructors in a difficult environment, and gained leadership skills for outdoor adventures. Summer 2003.

Experience

Patagonia, Seasonal Customer Service Representative

Reno, NV

Responsibilities include feeding all questions regarding Patagonia product and other miscellaneous calls regarding company departments, as well as maintaining a strong working knowledge of product specs. Daily rolling responsibilities include responding to questions regarding returns, pro deal procedures, and placing orders for the end user.

October 2013 to February 2014

Osprey Packs, Returns Associate

Cortez, Colorado

Responsibilities include daily corresponding with dealers as well as customers via phone and email, processing repairs, credits, and parts requests. Also included on a rolling basis are assistance with some repairs, keeping up to date with some reporting.

July 2010 to September 2013

Sun and Ski Sports, Sales Associate

Concord, North Carolina

Provides information and advice to customers regarding gear for sports, including backpacking, biking, snow sports, water sports, and rock climbing.

October 2009 to June 2010.

**Inner Peaks Climbing Center, Part Time
Charlotte, North Carolina**

Leading parties, instructing customers on climbing and safety technique, working the cash register and counter, and instruction.

June 2009 to January 2010.

Kanuga Conference Center, Kanuga Outdoors Director, Hendersonville, North Carolina

Directed a small staff and provided leadership to one of the Conference Center's summer guest period children's program. Responsibilities included leading hikes, climbing excursions, and games with children ages 11-14.

June to August 2008.

Mountain Trail Outdoor School, Instructor, Hendersonville, North Carolina

I taught adventure and environmental education curriculum in a residential setting. The students are all ages but primarily middle-school students.

February 2008 to December 2009.

Pathfinder Ranch Outdoor Education School, Naturalist, Mountain Center, California

Taught academic classes such as Geology, Ethnobotany, and Archaeology, along with recreational classes such as Canoeing and Rock Climbing to local 5th and 6th grade class groups. August to December 2007.

Pathfinder Ranch Summer Camp, Lead Rock Climbing Instructor, Mountain Center, California

Supervised a small staff and directed the climbing program at the Pathfinder Ranch Summer Camp. Taught climbing to members of Boys and Girls Clubs, ages 7-18, from both Nevada and California. June to August 2007.

Camp Green Cove, Tuxedo, North Carolina, Camp Counselor

Worked as a cabin counselor and member of the Mountaineering Staff specializing in rock climbing and backpacking. Learned to work as part of a staff and to gain experience working with other adults and managing kids in a community environment. Summers of 2004/2005.

Activities

- Sewanee Outing Program Student Leader (Rock Climbing) 2004-2007
- University of Tasmania Climbing Club Spring 2006

- Environmental Resident: program works to promote campus-wide environmental awareness, responsible for dormitory recycling program. (hosted Eustace Conway, environmentalist and Timmy O'Neill, as guest speakers) 2005-2007
- At Osprey Packs, I was a member of the Green Team, which worked to develop strategies to promote further sustainability within the company. One of my most notable achievements was developing a product recycling program which is still in effect company-wide.