

# Shaquoya Hodges

Denver, CO

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## WORK EXPERIENCE

### **Crew Member**

McDonald's - Denver, CO - February 2014 to May 2014

#### Responsibilities

Worked cash register taking cash and credit card payments. Serving orders taking orders.

#### Accomplishments

I was able to acquire good customer service skills dealing with the general public. I also gained cash handling skills along with being part of a productive team.

#### Skills Used

Understanding, time management and problem solving skills

### **CSR**

24/7 in touch - Aurora, CO - September 2013 to January 2014

#### Responsibilities

Taking inbound customer calls directly related to the children's tablet nabi.

#### Accomplishments

I accomplished many things I accomplished time management problem solving and learning to develop interpersonal relationships with customers.

#### Skills Used

Some of the skills I developed were time management, problem solving, team leadership and support. Being on a large team having to work with others to ensure the customer was the first priority.

## EDUCATION

### **Ged in General studies**

Csu fort collins - Fort Collins, CO

2003 to 2003