

Emily Haney

Winchester, VA

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WORK EXPERIENCE

Sales Associate/Cashier

Michaels - Winchester, VA - October 2013 to Present

Responsibilities

My primary responsibilities included giving customers craft ideas, developing creative solutions to complex problems posed within a work project or customer craft project, scanning and bagging customer merchandise, properly addressing price discrepancies, maintaining a clean workplace, organizing merchandise as needed, assisting customers with merchandise location and information and training new cashiers. I also fix complicated issues related to the limitations of the software and what the customer wishes to be done in a friendly and timely manner.

Accomplishments

After being hired in October of 2013, I become employee of the month in November of 2013. In the first quarter of 2014 I became the Loss Prevention Hero, which is gained from excellent and consistent customer service and attentive service that reduces shrink. I also gained high marks on my annual review.

Skills Used

Politely and accurately answer calls, questions, provide insight on future projects and scan and bag customer merchandise.

Sales Associate/Cashier

JCPenney - Winchester, VA - November 2012 to December 2012

Responsibilities

My primary responsibilities were to check and tidy dressing rooms hourly, direct customers to merchandise, suggest other merchandise the customer may be interested in, and tidy clothes racks.

Accomplishments

Due to the short duration of this seasonal position, I did not accomplish much.

Skills Used

I demonstrated organizational and conversational skills.

EDUCATION

Associates in General Studies

Columbia College - Columbia, MO

2012 to 2014

High School Diploma in High School

Stratford Career Institute - Saint Albans, VT

2010 to 2010