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SUPPLY CHAIN – QUALITY, INVENTORY, WAREHOUSING, LOGISTICS, CUSTOMER SERVICE

Qualifications	<ul style="list-style-type: none"> • Have worked in transportation, manufacturing, warehousing and sales environments. • Experience with customer and employee relations • Familiarity with 5S, Lean and Six Sigma methodology • Experience in Quality Control and Procedures, ISO implementation • Experience on floor as well as management 	
Professional Experience	<p>EVERGREEN DRILLING, LLC</p> <p>Operations Analyst</p> <ul style="list-style-type: none"> • Assist VP of Operations in business development and client relations • Coordinate logistics for field operations • Contract drafting for customers and contract negotiations for suppliers • Compile data for daily reports to customers and management <p>WESTECH BUILDING PRODUCTS</p> <p>Supply Chain - Inventory Specialist</p> <ul style="list-style-type: none"> • Manage 10MM + lbs of finished goods, raw materials and accessories • Conduct cycle counts to maintain inventory accuracy and investigate discrepancies • Analyze results to identify potential process gaps and improvements • Work with Quality Department to ensure process flow during manufacturing. • Work with Shipping and Customer Service to ensure outbound orders are filled. • Work with Sales and Manufacturing to ensure efficient production scheduling • Oversee transactional data and process flow from inbound raw materials to outbound finished products • Develop, implement and monitor KPI for supply chain • Project teams including 5S, Lean Six Sigma implementation, business development and safety committees • Analyze procedures and develop continual improvements and corrective action. <p>WAREHOUSE SERVICES, INC.</p> <p>On-Site Quality Manager – Michelin Tire – Houston, TX</p> <ul style="list-style-type: none"> • Tracked individual, as well as, site productivity and DPMO. • Developed and maintained procedures and work instructions. • Responsible for compliance to customer specifications and requirements. • Responsible for all customer complaints and root cause/corrective action investigation and resolution. • Developed and implemented performance and quality improvement program. • Standardized receiving, storage and shipping procedures. <p>National Quality Manager – Michelin Tire – United States</p> <ul style="list-style-type: none"> • Responsible for quality procedures, work instructions and forms. • Responsible for compliance to customer specifications and requirements. • Conducted facility audits to ensure this compliance. • Responsible for client interface during audits and reviews. • Involved in all customer complaints and root cause/corrective action investigation and resolution. • Implemented and gained certification of ISO 9001:2000 Quality Systems in 4 distribution centers and one manufacturing facility. • Houston, TX; Piedmont, SC; Elkton, MD and Ardmore, OK • Process Gap Analysis and Identification <p>VAS Coordinator/Returns Clerk – TaylorMade/adidas – Henderson, KY</p> <ul style="list-style-type: none"> • Developed staffing needs and timelines for VAS projects. • Responsible for all employees' payroll and production. • Responsible for all reverse logistics for United States facilities. <p>ACHIEVEMENTS</p> <ul style="list-style-type: none"> • Reduced site DPMO in Houston, TX from 7,000 to 300. • Developed a tracking tool in Microsoft Excel for productivity, broken down by function, enabling Site Manager to identify weak and strong employees and assist in resolving possible process gaps and improve training program. • Increased employee productivity by establishing and posting performance metrics 	<p>Aug 2014 - Present</p> <p>Apr 2010 – Aug 2014</p> <p>Oct 2007 – July 2008</p> <p>Sept 2006 – Oct 2007</p> <p>May 2005 – Sept 2006</p>
Education	<p>Mt. Vernon Senior High School</p> <p>University of Southern Indiana</p>	<p>Aug 1999 – May 2003</p> <p>Aug 2003 – May 2005</p>
Professional Technical	<p>Lean Six Sigma Champion training, 5S/Lean training, Internal Auditor, Supervisory training & forklift certified.</p> <p>Very proficient in Microsoft Excel, as well as experience in SAP, Microsoft Word, PowerPoint and Outlook.</p>	