

Sabrina M. Johnson

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SUMMARY

To obtain a responsible challenging career with a progressive organization which will utilize my years of experience, skills, and abilities with opportunity for growth.

PROFESSIONAL EXPERIENCE

Burger King, Slidell, LA

Jun 14 – Present

Assistant Manager

Responsible for the day to day operation and flow of Burger King with maintaining a high level of customer satisfaction

- Managed store daily and maintained superior customer service to all patrons
- Ordered and maintained inventory, purchased supplies, and drop store deposits for each shift
- Scheduled all employees and handled the hiring and firing of all
- Opened/Closed Store and trained new employees

Taco Bell, Walker, LA

Apr 12 – May 14

Assistant Manager

Responsible for the day to day operation and flow of Taco Bell with maintaining a high level of customer satisfaction

- Managed store daily and maintained superior customer service to all patrons
- Ordered and maintained inventory, purchased supplies, and drop store deposits for each shift
- Scheduled all employees and handled the hiring and firing of all
- Opened/Closed Store and trained new employees

Home Depot Direct, Baton Rouge, LA

Apr 07 - Feb 13

Warehouse Associate

Experienced forklift driver responsible for packing, unloading, stocking, picking, receiving and return of merchandise delivered to warehouse.

- Ensured the cleanliness and proper stocking of inventory in the work area
- Handled proper packing, labeling and tagging of the inventory in the warehouse
- Efficiently and effectively carried out all orders of the supervisors
- Loaded and unloaded trucks, forklifts, and other warehouse machinery and equipment
- Maintained quality in the warehouse and keeping track of all damaged inventory and reporting the same to the supervising authorities
- Maintained cycle count of all warehouse inventories and reporting discrepancies to the supervising manager
- Interacted with customers, and resolve problems to assure customer satisfaction
- Performed other related duties, tasks and responsibilities as assigned from time to time

Brown's Dairy, New Orleans, LA

Jan 03 – Mar 05

Small Filling Operator

Responsible for the process of milk which consisted of labeling, color coding, sanitizing machines, operation of forklift, and delivery of milk to lab on a daily basis.

- Checked to make sure that cap sealers were labeled and color coded and operating properly
- Inserted cartons into magazine and made sure tops and bottoms were properly sealed
- Cleaned and checked each valve to make sure all sanitizer was drained from bowls
- Checked conveyors and casers for set up of milk to be filled and ran into gallons, pints, and half gallon jars
- Delivered milk run to lab to be tested and stored before shipping

KFC/Kentucky Fried Chicken, New Orleans, LA

Aug 98 – May 02

Assistant Manager

Responsible for the day to day operation and flow of KFC with maintaining a high level of customer satisfaction

- Managed store daily and maintained superior customer service to all patrons
- Ordered and maintained inventory, purchased supplies, and drop store deposits for each shift
- Scheduled all employees and handled the hiring and firing of all
- Opened/Closed Store and trained new employees

EDUCATION

West Jefferson Senior High School, New Orleans, LA

1981- 1985

Reference Available Upon Request