

Rotha Chhai

Rochester, MN 55901
rothachhaicgkh_jq5@indeedemail.com
+1 507 251 0615

Work Experience

Crew Member

Dunkin' Donuts-Rochester, MN
September 2025 to Present

Greeted customers and took orders in a fast-paced environment
Prepared coffee, drinks, and food items correctly
Used the cash register and handled payments
Kept work areas clean and followed food safety rules
Worked with team members to keep service fast and organized

Crew Member

McDonald's-Rochester, MN
March 2023 to October 2023

- Delivered fast, friendly service in a high-paced environment
- Accurately took and prepared orders using POS systems and kitchen tools
- Maintained cleanliness of dining areas, kitchen, and restrooms to meet sanitation standards
- Assisted team in smooth shift operations and time management
- Handled drive-thru, cash register, and basic customer concerns professionally
- Received positive feedback through Customer Satisfaction Surveys for accurate orders and great service

Education

High School

John Marshall High School
September 2020 to June 2024

High school diploma or GED

Skills

Communication skills POS systems POS IT Computer science Basic math Order picking Order taking Food preparation Computer operation Cash register Food service Time management Computer skills Teamwork Commercial cleaning Customer service Serving Janitorial experience Manual handling Cleaning

Computer literacy Restaurant experience Custodial experience Ability to follow instructions Food safety Cash handling

Languages

- English