

12/17/2024

Job Description

Quality Assurance Processing Technician Level 1

SUMMARY

Responsible for assuring the effective implementation of Reichel Foods, Inc. quality assurance, food safety and sanitation standards, in addition to FDA and USDA regulatory requirements. This position includes performing, monitoring, and implementing quality assurance and food safety policies and procedures. The QA Technician will measure products, processes and systems against requirements, sample and evaluate products, and perform various tasks to include data entry, and equipment calibration verification. If absent, the QA Supervisor, QA Lead and/or other trained QA Technician will cover responsibilities for this position.

PRIMARY RESPONSIBILITIES

1. Personal Protective Equipment required (PPE): ear plugs (in required areas), hairnet, orange hairnet, green vinyl gloves, clean smock, assigned boots, and goggles as needed (employee will be responsible if lost \$14.00). Safety vests are required when performing trailer checks.
2. Conduct USDA and FDA Pre-Operational and Operational Inspections daily.
3. Monitor GMPs and sanitizing during line set-up and throughout the production day.
4. Monitor employee hand washing at beginning of shift and at the return of breaks.
5. Monitor and assure compliance with GMP, FSMA Food Safety Plan Preventive Controls, Food Defense, HACCP, Allergen and SSOP Programs.
6. Monitor production and measure finished product quality characteristics against requirements (customer, regulatory and Reichel Foods).
7. Verify sanitation through the use of ATP swabs, microbial swabs and/or protein test swabs.
8. Place any products and equipment not meeting requirements on QA HOLD (raw materials, in process products or finished products and/or packaging) according to Non-Conforming Product and Equipment Procedure (QA0218PR).
9. Collect microbial and shelf life retention samples for evaluation.
10. Maintain legible, accurate records for all monitoring and testing conducted.
11. Verify metal detection for each line about every 30 minutes.
12. Verify operational checks for weights and residual gas.
13. Verify that all case labels are correct with the proper code date.
14. Assist with facility audits for sanitation, maintenance, GMPs, food defense, and the SQF system.
15. Perform record verification as required for Reichel products as assigned.
16. Follow all plant and employee safety rules and wear PPE as required.
17. Recommend product, packaging, quality and employee safety improvements.
18. Data entry as assigned.
19. Equipment calibration verification as assigned (gas analyzers, scales, thermometers, PAA sensor).
20. Complete daily shift reports summarizing key events and corrective actions.
21. Use of computer for barcoding system (kitting, bin transfers, HOLDS, etc.), Microsoft Excel, Microsoft Outlook, and Microsoft Access.
22. Effectively communicate through verbal and written means to work efficiently with co-workers and other departments.
23. Responsible to bring in scales, gas analyzers, and other portable non-waterproof items at the end of the production day.
24. Responsible to maintain a clean and tidy work environment.
25. Attend all plant meetings, QA department meetings, and safety training (including chemical hygiene training).
26. Complete GMP Quizzes as distributed.

12/17/2024

- 27. Participate in monthly facility audits as assigned.
- 28. Entry of maintenance work orders as needed in the Work Order Entry Database.
- 29. Use of other software and miscellaneous small equipment and devices for required tasks above.

OTHER RESPONSIBILITIES

- 1. Work effectively with others both within and outside the department, and work as a team with others.
- 2. Vary work hours as needed (minimal variation). Schedule breaks around work load.
- 3. Follow all safety rules, conduct rules, and other regulations; set an example for others to follow.
- 4. Able and willing to do new or different tasks as required.
- 5. Take care of and properly maintain the equipment used in this position (as appropriate).

PHYSICAL WORK ENVIRONMENT/WORKING CONDITIONS

The working environment will be in less than 50 degree Fahrenheit temperatures for a majority of the required tasks. Some clerical work; a lot of walking and standing; and occasional lifting of up to 20 lbs. may be required. May be required to work an occasional Saturday and/or Sunday as needed.

EQUIPMENT/MACHINERY USED

Scales, chemicals, seal test equipment, gas analyzer, and other equipment needed to complete quality checks or inspections.

TRAINING REQUIREMENTS

New Employee Orientation, on the job training, chemical safety training, and completion of QA Tech Training checklist (QA0392FO).

JOB REQUIREMENTS

English literacy, good written and oral communication skills, basic math skills (calculating averages and percent), good time management, and basic computer skills and familiarity with Microsoft Office programs.

SIGNATURES

Signatures below constitute employee's understanding of the responsibilities and requirements of the position and Supervisor's verification that the employee is competent to complete the required tasks.

Chinda Keavhengsay
Employee Printed Name

Chinda
Employee Signature

12-17-25
Date

[Signature]
Supervisor Signature