

CORPORATE MANAGEMENT GROUP

Employment Application

Office Hours: 9am-4pm Mon-Thur, 9am-3pm Fri

Office Number: 507-923-4955

Office Address: 3707 Commercial Dr. SW Rochester, MN 55902



Applicant Information

(APPLICANTS MAY BE TESTED FOR ILLEGAL DRUGS AND A BACKGROUND CHECK WILL BE COMPLETED)

Please fully complete pages 1-3

Full Name: (Last Name, First Name) Walsh, Cole Date: 9/15
 Address: (Street Address) 715 Elton Hills Dr NW (Apt. /Unit #) 16
 (City) Rochester (State) MN (ZIP Code) 55901
 Phone: 507-696-1995 Email: cole.t.walsh@gmail.com
 Social Security No. 474-19-2551 Date Available: 9/16
 Position Applied for: Quality Assurance Technician Desired Salary: standard
 Shift Available to work: 1st 2nd 3rd Employment desired: Full-Time Part-Time
 Are you authorized to work in the U.S.? Yes No
 How did you hear about us? Indeed Referral Name: _____
 If under 18, please list age: _____
 Do you have responsibilities or commitments that will prevent you from meeting specified work schedules? No Yes

Education

Type of School	Name of School	Location (Complete Mailing Address)	Number of Years Completed	Major & Degree Completed
High School	<u>John Marshall</u>	<u>1510 14th St NW Rochester MN 55901</u>	<u>4</u>	<u>H.S.</u>
College	<u>Winona State</u>	<u>859 30th Ave SE, Rochester, MN 55904</u>	<u>3</u>	<u>BS Comp Sci</u>
Bus. Or Trade School				
Professional School				

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PLEASE READ CAREFULLY APPLICATION FORM WAIVER

In exchange for the consideration of my job application by Corporate Management Group, Inc.,

I agree that:

Neither the acceptance of this application nor the subsequent entry into any type of employment relationship, either in the position applied for or any other position, and regardless of the contents of employee handbooks, personnel manuals, benefit plans, policy statements and the like as they may exist from time to time, or other company practices, shall serve to create an actual or implied contract of employment, or to confer any right to remain an employee of Corporate Management Group, Inc. (CMG), or otherwise to change in any respect the employment-at-will relationship between it and the undersigned, and that relationship cannot be altered except by a written instrument signed by an officer of CMG. Both the undersigned and CMG may end the employment relationship at any time, without specified notice or reason. If employed, I understand that CMG may unilaterally change or revise their benefits, policies and procedures and such changes may include reduction in benefits.

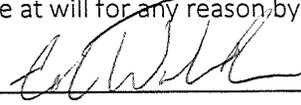
I authorize investigation of all statements contained in this application. I understand that the misrepresentation or omission of facts will result in my disqualification from consideration for employment or, if discovered after I begin employment, will result in my termination. I hereby give CMG permission to contact schools, all previous employers (unless otherwise indicated), references and others and hereby release CMG from any liability as a result of such contact.

I understand that a comprehensive background check may be conducted to determine my eligibility for hire by CMG. This may include but is not limited to, investigations of criminal and/or conviction records, driving records and/or a drug screen test as required by clients, government regulations or by CMG policies.

I release CMG and other persons or entities from any claims that might be based on CMG's decision to conduct a background check.

I understand that, in connection with the routine processing of your employment application, CMG may request from a consumer reporting agency an investigative consumer report including information as to my credit records, character, general reputation, personal characteristics and mode of living. Upon written request from me, CMG will provide me with additional information concerning the nature and scope of any such report requested by it, as required by the Fair Credit Reporting Act.

I further understand that my employment with CMG shall be probationary for a period of ninety (90) days and further that at any time during the probationary period or thereafter, my employment relationship with CMG is terminable at will for any reason by either party.

Signature of applicant  Date: 9/15/21

COLE T. WALSH

Email: cole.t.walsh@gmail.com

Phone: 507-696-1995

Programming Languages, Skills, and Coursework

- Java, HTML, CSS, JavaScript, XML, Python, Swift, C++, C#, SQLite, SQL, MySQL, MongoDB, Maya, GitHub, MVC, Salesforce, Shopify e-commerce, game development, project management. Spoken languages: English, Spanish, French, and Korean.
- Selected coursework: *Advanced Algorithms, Data Structures, Computer Systems, IoT, Networking & Telecommunications, Database Systems Design, Applied Database Management Systems, Software Engineering, Web Programming, Mobile Application Development, Principles of Programming Languages, Computation Theory, Operating Systems, Human Computer Interaction*

Education

- May 2021 – Bachelor of Science, Computer Science – Winona State University, Rochester, MN
- May 2008 - Bachelor of Arts, Theatre Arts - Minor in Dramaturgy – Augsburg College, Minneapolis, MN

Work Experience

Spectrum – Customer Support

March 2018-August 2019

Rochester, MN

- Provided excellent customer services requiring tech-savvy, problem solving, and strong listening skills to solve video and internet issues.
- Supported customers, requiring several technical tools in a demanding, fast-paced, ever-changing work environment.

The Affiliated Group – Collections Agent

June 2016-Dec 2017

Rochester, MN

- Responsible for the collection of overdue bills, loans, and other payments.
- Supported people from all over the country daily. Regularly used a variety of software tools to aid with customer research, compliance, and security.

Cornerstone Parking – Valet Captain

January 2016-June 2016

Rochester, MN

- Led the valet team to enhance client satisfaction effectively. Frequently collaborated with Mayo general service staff.
- Provided positive interactions with various patients and visitors of the Mayo Clinic, creating familiarity, rapport, and trust, and utilized Spanish language skills as a part of the job.

Theatre Direct - Telemarketer

August 2013-2015

Los Angeles, CA

- Positively impacted customer service by tailoring product packages to consumer needs and careful attention to details.
- Showed expertise with Salesforce and Choice among other software while interacting with customers in English, Spanish & Korean.

Ivy Milton English Institute - Teacher

June 2011-June 2012

Incheon, South Korea

- Taught conversational English and writing skills to students ranging from ages 8 to 18.
- Produced two plays in Seoul, South Korea, and wrote two short films, one in English and one in Korean.
- Learned to speak and write Korean, rode a submarine in Jeju Island (Korea's Paradise), and bungee-jumped at the DMZ zone (the border between North & South Korea) swam with sharks in Busan, South Korea.

The Affiliated Group - Workers Compensation Collection Agent

February 2011-April 2011

Rochester, MN

- Responsible for training time with new hires within four weeks of employment, with the branch manager's support. This opportunity required advanced preparation, curriculum, teaching, and public speaking expertise.
- Collaborated with a variety of different claims adjusters from many other insurance companies.

Alliance One - Collections Representative

June-Dec 2009

Mendota Heights,, MN

- Exceeded projection of initial performance by 250%.
- Became negotiating savant.
- Facilitated customers in difficult situations to effectively negotiate the debt collection. Routinely uncovered client resources needed to negotiate desired collection results. Spoke English & Spanish.

Rochester Civic Theatre - Teacher

June 2003-August 2012

Rochester, MN

- Empowered and inspired a variety of age groups from 8-18.
- Supported youth theater program in a variety of capacities, including director, music director, and assistant teacher.

Along Came Music - Teacher

2008-2009

St. Paul/Minneapolis, MN

- Created custom teaching plans to accommodate client's needs and abilities. Demonstrated the ability to work independently, motivate students, and keep learning interesting with personalized curriculum tailored to each student's abilities and interests.

Guthrie Theatre - Telemarketer

2008-2009

Minneapolis,, MN

- Positively impacted customer service by tailoring product packages to consumer needs and careful attention to details.

Community Involvement

The Elder Network – Technology Assistance Program Volunteer

February 2021-Present

Rochester, MN

- Educated senior citizens about computer tools such as iPads, Zoom, Facetime, email, YouTube, online grocery delivery, etc.

Cloud Security Alliance, MN Chapter – Member

October 2020-Present

Greater MN Area

Vertigo Theatre Factory - Actor/Composer -Charter Member

2000-Present

Rochester, MN

- Acted in world premiere of Almost Normal written by television writer/playwright Sy Rosen.
- Wrote musical scores for plays and films including Mind Game and Moby Dick

Co-Founder, Relapse Theatre Group

2003-2006

Rochester, MN

- Directed such plays as King Lear and Othello in Mayo Park, drawing the highest audience in the theatre's history. Created Relapse in the Park through coordination with Mayo Civic Center.
- Solicited and achieved free advertising and marketing with media in newspapers, television, and radio.
- Collaborated with all aspects of production: casting, directing, scheduling rehearsals, working with artists/actors, customers, photographers, budgeting, and board interactions.

Interests & Special Skills:

- Encyclopedic knowledge of film
- Screenwriting/Playwriting/writing original music for plays and films
- Piano, guitar (electric, acoustic, 12-string), banjo, mandolin, percussion, clarinet, saxophone
- Speed-reading of 1100 wpm.
- Mental Math

References available upon request.