

Christopher Shea

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To utilize my expertise, knowledge, and skills to provide exemplary customer service as a warehouse specialist.

Work Experience

Warehouse Specialist

Repowered - Saint Paul, MN
May 2022 to November 2022

Properly recycle batteries of all types
Sorting batteries by composition
Properly disposing of swollen batteries
Tear down electronics to recycle the parts properly

Orderly

FMC Lexington - Lexington, KY
December 2018 to February 2022

Maintaining and cleaning of the unit, Quarantine unit maintenance and cleaning during the pandemic.

Major Sales

Costco Wholesale - Rochester, MN
June 2014 to August 2018

Provided Members with valuable advise on the purchasing of computers, tablets, TVs, and other electronics. Answered any questions Members might have on anything Costco might have either in the store or online.

NETWORK ENGINEER

Mayo Clinic - Rochester, MN
2007 to 2014

Part of a team responsible for setting up and maintaining Virtual Private Network (VPN) and firewall configurations for more than 400 domestic and international clients for Mayo Medical Laboratories, a for-profit reference laboratory operation that is part of Mayo Clinic. Duties included troubleshooting and 24-hour on-call support.

* Published test and production applications to the Mayo Clinic intranet using Citrix XenApp 6.5. Ongoing responsibilities included application monitoring and coordinating maintenance with internal support team.

* Configured and maintained virtual and physical servers supporting a number of divisional initiatives. Platform software included Windows Server (2003 or 2008) and VMware.

2002 - 2007 Manpower Professional Rochester, MN

NETWORK SPECIALIST CONTRACTED TO MAYO FOUNDATION

Manpower Professional - Rochester, MN

2004 to 2007

campus.

* Installed and configured Wireless Access Point devices.

* Configured and maintained VPN connections/access for Mayo Clinic vendors and contract employees.

DESKTOP SERVICE ADVISOR CONTRACTED TO MAYO FOUNDATION

Manpower Professional - Rochester, MN

2002 to 2004

Member of the EED (Electronic Environment Device) team responsible for the build-out, configuration, and deployment of streamlined workstations into hospital, administrative, and patient areas around the Mayo Clinic campus.

STUDENT EQUIPMENT MANAGER (HOCKEY)

St. Cloud State University - Saint Cloud, MN

1996 to 2001

Managed inventory and availability of player equipment

Education

B.S. in Microcomputer Studies

St. Cloud State University - Saint Cloud, MN

1996 to 2001

Skills

- Warehouse experience (1 year)
- Customer service (10+ years)
- Retail sales (5 years)
- Writing skills (10+ years)
- Computer skills (10+ years)
- Attention to detail

Additional Information

Skills

Core Competencies: Problem solving, troubleshooting, customer service, and sales.