

7/13 1030

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===== Experience =====

BeBloomin
Customer Service Representative
1/2015 to 4/2015

Summary: Take incoming 2 way Video calls, make outbound calls, perform installations offsite, customer service, and crafting documentation and presentations.

Club Demonstration Services
Sales Advisor
7/2013 to 10/2013

Summary: I served various products to Costco members in the form of samples. I utilized customer service, sales experience, and my own natural charisma to encourage members to purchase the product I sampled. By talking up the key points of the product and highlighting the reasons why they should buy it, I was able to increase sales of the product throughout the day and sell the required amount of product.

Charter Communications
Broadband Technical Advisor I
6/2012 to 1/2013

Summary: Diagnose and Troubleshoot internet or video related problems with customers over the phone. Educate customers on avoiding future problems and utilize suggestive and up-selling tactics to increase sales and/or services.

Pizza Hut
Cook
10/2011 to 3/2012

Summary: I made Pizza's to order under time constraints, prepared dough, washed dishes, cleaned, stocked, took phone calls and utilized Customer Service while taking orders and employing Suggestive Selling and Up-Selling to increase sales.

Walmart
Sales Associate
6/2010 to 1/2011

Summary: I worked in the Produce section. I culled produce, cleaned the displays and the work-area in the backroom/fridges, took Inventory, prepared food, stocked product using the FIFO system(First In First Out), recieved shipments, operated pallet jacks, employed Customer Service, Suggestive selling, and sales skills during customer interaction.

Cinemagic Theatres
Floor Supervisor
7/2009 to 11/2010

Summary: I supervised and managed Concessions, Ticket Sales, Break Scheduling, and Theater Monitoring/Cleaning. I recieved stock shipments and assisted with Inventory. I did everything that the Managers did except for the paper work and the bank drop-offs. I changed the signs on the front and side of the building using a telescopic pole and a scissor lift. Customer Service, Sales, Up-selling, and Suggestive selling, were a big part of the position. As well as a love and passion for movies and the ability to converse about them.