

# Dennice M. Lumsey

ENTERED

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## EXPERIENCE

### *In Home Care, Rochester, MN— PCA*

04/2010-06/2015

1. Assist with Toileting
2. Skin care to maintain the health of the skin
3. Range of motion (ROM) and muscle strengthening exercises to maintain an optimal level of functioning
4. Respiratory assistance
5. Transfers and ambulation
6. Bathing, grooming and hair washing necessary for personal hygiene
7. Turning and position of the client(s)
8. Assistance with medication per parent direction.
9. Application and maintenance of prosthetics and orthotics
10. Dressing or undressing of the client(s)
11. Assistance with eating, meal preparation and grocery shopping
12. Accompanying to medical appointments
13. Assisting, monitoring or prompting the client to complete the above items
14. Redirection, monitoring and observation that are integral part of a personal care plan in the above items
15. Redirection and intervention for behavior, including observation and monitoring
16. Interventions for seizure disorders if the client has had a seizure in the past three (3) months
17. Incidental household services that are an integral part of a personal care plan in the above items
18. Appropriate reporting of changes in client status.

### Skills

- Multitasking
- Prioritizing
- Organization
- Technical skills
- Interpersonal skills
- Problem-solving abilities
- Dependability

### *Wendys, Rochester, Mn — Shift leader*

10/2013 - 11/2015

1. Greet customers and ask how they are
2. Provide menu and answer customers' questions regarding menu items
3. Provide customers with information on new deals and discounts
4. Attempt to up-sell deals and provide add-on information
5. Prepare and pack food according to Wendy's policies

and procedures

6. Serve food to dine-in customers in the event of delays
7. Ensure the quality and quantity of food items packed or served
8. Ensure that all food and drinks are packed appropriately without spill issues
9. Set up trays for dine-in customers
10. Accept cash in exchange of food and drinks sold
11. Hand change to customers
12. Process credit card payments
- 13. Ensure that there is enough supplies available
14. Order food supplies before they run low
15. Manage transfers of supplies from the store to the kitchen
16. Manage and update inventory
17. Clean and sanitize customer sitting areas, kitchen and counters

#### *EDUCATION*

***Berkeley High School, Berkeley, CA — Diploma***