

2902 Salem Meadows Drive SW

Rochester, MN 55902

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DENZELL RICHARDSON

Work Experience

August 2012-March 2014

Arsys, Rochester, MN

- Provide supportive services for individuals with developmental disabilities and emotional behavioral disorders
- Experience being part of a team working with clients requiring extensive positive behavior support
- Perform direct care duties
- Chart client's day-to-day life skills and progress
- Assist clients in daily living skills and in reaching life goals

August 2011-April 2012

Charter Communications, Rochester, MN

- Support and provide superior service via phones
- Use questioning and listening skills that support effective telephone communication
- Understand the impact of attitude in handling calls professionally
- Effectively deal with job stress, angry callers, and upset customers

April 2010-June 2010

Assistant Painter, Pompeii, Rochester, MN

- Complete a variety of duties delegated by owner
- Transport employees to job sites
- Deliver supplies to job sites

Oct 2007-2008

Seasonal Customer Service Representative, Game Stop, Rochester, MN

- Established clientele and customer relations
- Achieved sales goals
- Attended product training's and education

Education

09/2009	University of Phoenix	Phoenix, AR
06/2009	Lourdes High School	Rochester, MN
	High School Diploma	

Related Experience

An athletic enthusiast with an ability to work a flexible schedule.
Certified in CPR and administering medications.

References available upon request