

11A 1/11

Kyle Christensen

Pine Island, MN

kmatchris@gmail.com - 507-291-4720

Authorized to work in the US for any employer

WORK EXPERIENCE

Associate Trainer

SLB of Rochester, DBA Panera Bread - Rochester, MN - March 2014 to January 2016

Responsibilities

Planning and executing a training program for new associates and managers on current policies and procedures. Also preparing food for customers on a production line in a leadership role.

Shift Supervisor

Panera Bread, LLC - March 2010 to January 2014

Responsibilities

Leading a team of associates in various positions during day to day operations. Writing daily deployment charts. Tracking labor costs. Counting/handling money for daily deposits. Interviewing/hiring potential associates. Leading training meetings. Maintaining a clean and safe cafe.

Accomplishments

Received a 95% ServeSafe certification. Completed corporate management training classes.

Merchandiser/Sales

Petco Inc. - Minnetonka, MN - November 2007 to January 2010

Responsibilities

Receiving weekly shipments of products. Creating displays and organizing over 9,000 products. Assisting customers in locating the correct product to meet their needs. Staying current on product knowledge. Assisting all departments to make their daily/weekly goals.

Accomplishments

Assisted in the market-wide store remodels. Remerchandised/refaced multiple stores in a timely fashion. We finished 6 stores in a 2 month period. Learned installation of Matix and losier products.

Assistant Manager

Minnetonka Mud Cafe - Nevarre, Mn - June 2004 to August 2006

Responsibilities

Prepare gourmet coffee and food to customers preferences. Create and receive food orders. Train new employees and teach them advanced barista skills. In charge of quality control. Count and handle money for daily deposits. Participate in seminars from our distributors to learn new skills and learn about new products that could benefit the cafe.

EDUCATION

n/a in humanities

Lake Superior College - Duluth, MN

2006 to 2007

CERTIFICATIONS

ServeSafe

October 2013