

# Mikayla Ramsey

## Video Repair Representative

Rochester, MN

mikaylaramsey88@gmail.com - 507/261-1556

Seeking employment in a friendly environment where I can meet new people, learn new skills, and be encouraged to grow within the company.

### WORK EXPERIENCE

#### Video Repair Representative

Charter Communications - Rochester, MN - May 2013 to May 2014

55901

- Answered high volume of telephone calls daily
- Assisted customers via telephone with billing issues
- Assisted customers via telephone with troubleshooting video repair
- Computer use
- Data entry

#### Cashier

CUB Foods - Rochester, MN - April 2011 to May 2013

55904

- Cashiering/Customer service
- Handling money and checks
- Cleaning
- Stocking shelves
- Kitchen experience when covering shifts in the deli

#### Sales Associate

TJMaxx - Rochester, MN - May 2010 to April 2011

55902

- Cashiering/Customer Service
- Handling money and checks
- Assisted customers in signing up for credit card accounts
- Organization of sale racks/dressing rooms

### EDUCATION

#### High School Diploma in Golden Hill ALC

Mayo High School - Rochester, MN

2009 to 2012