

# ALLISON FLESCH

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671 Chelsea Ln Nw, Rochester MN 55901 | 507-696-0204 | alliflesch@yahoo.com

## PROFESSIONAL SUMMARY

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Service-oriented cashier with over four years of experience in different settings including grocery and retail. Seasoned sales associate who handles tasks with accuracy and efficiency. Background and experience with the United States Air Force.

## SKILLS

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- Customer and Personal Service
- Critical Thinking
- Judgment and Decision Making
- Active Listening
- Sales and Marketing
- Mathematics

## EXPERIENCE

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Dec 2013 – July  
2014

Customer Service Specialist, *Dicks Sporting Goods*

- Assist customers by providing information and resolving issues.
- Count money in all cash drawers and safe at beginning and end of day.
- Make the deposits for the company each morning.
- Greet customers entering establishment.
- Receive payment by cash, check, credit cards, or debit.
- Check out customers at registers.
- Process merchandise returns and exchanges.
- Supervise others and provide on-the-job training.
- Worked exclusively in footwear department frequently as well.

Jan 2013 – July 2014

Full-Tab Seller, *Expres One*

- Count money at beginning and end of every shift.
- Greet and will correct amount of tickets to each customer.
- Provide excellent customer service.
- Maintain clean and orderly retail tab booth.

Jun 2007 – Aug  
2010

Cashier/Deli/ Produce, *Mikes Food Center*

- Maintain sanitation, health, and safety standards in work areas.