

QA  
Mark Jones

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## Professional Experience

### Field Service Technician, Hill-Rom

Rochester, MN | August 1988 – March 2014

- Deliver, pick up, and repair specialty hospital bed
- Served on-call duty for 24 hours every other week
- Trained nurses and patients on how to operate beds
- Obtained Class B license to drive straight trucks
- Experience with interstate driving

### Fueler, Butler Aviation

St. Paul, MN | February – August 1988

- Fueled Aircraft
- Responsible for checking aircraft for fuel leaks and reported any suspected leaks to supervisor immediately
- Drive flight line fuel ground equipment and fuel trucks

### Hide Handler, Twin City Hide

South St. Paul, MN | January – February 1988

- Processed and weighed cow hides

### Assistant Non-Commissioned Officer in Charge, USAF – McClellan Air Force Base

Sacramento, CA | February 1980 – November 1987

- Serviced and repaired generators, air conditioners, air compressors, hydraulic systems, electric motors, gasoline-diesel, and turbine engines.
- Supervised three rotating shifts of 12 employees
- Initiated and delivered evaluations on employees
- Used disciplinary actions when necessary
- Received an Honorable Discharge

## Education

### Support Systems International, Charleston, SC

Technician Training for repairs of hospital beds, August 1988

### Community College of the Air Force

See enclosed transcript for courses taken, July 1980 – December 1986

### State of Arkansas Department of Education

Earned GED for High School Diploma, March 1981

## Honors

### Received from United States Air Force

- AF Outstanding Unit Award
- AF Good Conduct Medal
- AF Overseas Short Tour Ribbon
- NCO Professional Military Education Graduation Ribbon
- Small Arms Expert Marksmanship Award
- AF Training Ribbon
- Honor Graduate at Technician Training School
- Airman of the Quarter – June through March of 1981

## REFERENCES

Brent Cuttell  
Service Operations Manager | Hill Rom  
Phone: 651-755-7111

Dave Schafer  
Sales Representative | Hill Rom  
Phone: 414-839-0273

Jeremy Moore  
Sales Representative | Hill Rom  
Phone: 513-335-0163

John Vanpertersom  
Personal Reference  
Phone: 608-587-2068