

ENTERED
3/4/15

4m

Dominique Williams

Hard Worker

Rochester, MN

dominiquewilliams808@gmail.com - 5072064106

WORK EXPERIENCE

Video Repair Representative

Charter Communications - Rochester, MN - March 2013 to Present

Responsibilities

Troubleshooting

Billing

Sales

Accomplishments

The impact I have at my current job is having strong communication skills. I believe having strong communication skills will result in finding the best resolution for the customer. I have been working in customer service for 2 and a half years and I have noticed that having strong communication skills has become essential and will always provide you with the best outcome.

Skills Used

The skills I demonstrate at my current job is strong communication skills, being a team player, being confident in helping the customer resolve their issue and using your resources in an efficient manner.

EDUCATION

Diploma

John Marshall High School - Rochester, MN

2008 to 2012